



Cancellation Policy

Cancellations must be made within 24 hours of your scheduled appointment time.

Fitness, Bodywork/Massage, Acupuncture and/or Physical therapy visits will be billed a late cancellation/no-show fee that is equal to **75% of the booked session fee**. Pre-paid (package) sessions will be counted in the event of a missed appointment or late cancellation.

We require a credit card for your file upon scheduling your first visit. Without 24-hr notice of need to cancel, or in the event of a missed scheduled appointment, your credit card will be charged the late cancellation/no show fee.

Please sign to indicate you understand and accept our cancellation policy. We have the right to not set/hold appointments if you choose to not accept our cancellation policy.

Late cancellations/no shows not only affect the finances and operation of our business; they also deprive other patients/clients from being able to book appointments with our practitioners. We thank you for your understanding and cooperation.

We are best able to serve all our patients/clients when our Cancellation Policy is responsibly enforced.

Signature

Date

CREDIT CARD INFORMATION

Upon scheduling your first appointment, TAVO Total Health must obtain your credit card information. This information will be placed in our secured scheduling software and will be used in the event of a missed appointment or late cancellation. **Cancellations must be made within 24hrs of your scheduled appointment to avoid being billed a fee equal to 75% of the booked session fee.**

CARDHOLDER NAME: _____

CARDHOLDER ADDRESS: _____
(Street/PO Box City State Zip)

CARDHOLDER PHONE NUMBER/EMAIL: _____

CARD TYPE: Visa _____ MasterCard _____ AMEX _____

CARD NUMBER: _____

EXPIRATION DATE ____/____
(Month) (Year)

SECURITY CODE _____
(3 or 4 digit code on back of card)